

I want to use the opportunity **to commend Mark Jeanes, the Manager of the Four Points Hotel.** What a generous and kind person he is!

My son Daniel, the young man with wandering feet, found himself nearly stranded in the Singapore airport when the borders began to close. His plans were to fly from Kuala Lumpur to Athens after spending the winter in Asia. Within hours of his and his girlfriend's departure, all of Greece began shutting down. They tried to reach Taipei, where they thought they could wait it out. Borders closed. They tried Osaka, Japan, but were denied entry. After four nights of living in the Singapore airport, Latvia, Irina's home country, initiated a repatriation program. Daniel got the last flight to Canada via Taipei only minutes before the Taiwan border closed. The next step was to have a plan for Daniel's arrival back in Canada and his quarantine for fourteen days. I didn't care how much it cost. I was just relieved to know Daniel was on the way and happy that he did not get stuck like many of the people who were trying to get back to India and had NOWHERE to go when the border closed.

Luckily, I had stayed a couple of nights in the Four Points Hotel during the icy weather in January and had written a rave review about the hotel. My review had caught the eye of the manager, Mark Jeanes and he had emailed me to say thank you. I telephoned him and without a moment's hesitation, Mr. Jeanes welcomed Daniel and offered accommodations for 14 days if need be. He gave me the UBC rate at \$123 per night but gave Daniel *an executive suite* with a kitchenette and a full fridge with lots of room for Mom's Home-cooking Food Delivery. Mr. Jeanes helped to turn a traumatic experience into one that we could manage. I told him at the time that I would make sure I let my colleagues know about his kindness. Mr. Jeanes was incredibly generous and Svitlana the desk clerk was friendly and welcomed me every time I brought food for my son.

Shirley McDonald, PhD
Lecturer, Faculty of Creative and Critical Studies